

Introduction to “It Ain’t Necessarily So”

PLA Conference, Minneapolis

March 2008

Before we get started, we’d like to review our policies for this session:

- No smoking.
- Please turn off all cell phones.
- No food or drink is allowed in this meeting room.
- No pets are allowed, except for registered service animals.
- No skateboards.
- No unaccompanied minors.
- No soliciting.
- No loitering.
- Anyone wishing to post a notice anywhere in this meeting room must first receive written authorization from the librarian on duty.
- This program is for the use of registered conference-goers only. If you are not registered for the PLA Conference, you may register and receive a conference badge by taking proof of librarianship and a valid picture ID to the Conference Registration Desk. You will be given a temporary badge that may be used for attendance at up to 2 programs. Your permanent badge will be mailed to you at your hotel within 3-5 working days.
- If you have a conference badge and are still blocked from attending this program, it is possible that your record shows late arrival or non-attendance at other programs. Staff at this podium cannot unblock you. You will have to go to the Conference Registration Desk to clear any fines or fees before you will be allowed to participate in this or any other programs.
- There is no sleeping allowed during this program. The chairs in this room have been specially selected to discourage sleeping.
- Because demand for meeting room chairs sometimes exceeds the number of chairs available, anyone wishing to use a chair must first sign in using the chair reservation system. Chair use will be limited to one hour per person, per program. If demand for meeting room chairs continues to increase, that time will be reduced to ½ hour per person, per program.
- If you are waiting for a chair to become available, do not loiter in the chair area or watch other conference-goers as they use the chairs. This policy protects the privacy of all chair users. Simply leave the area and check back with meeting room staff, who will assign you a chair at your reserved time.

- As a courtesy to others, please do not enter into any audible discussion of this program with the people near you.
- If you have a question at any time during the program, you may come to the podium and ask one of the librarians.
- Just in case more than one person has a question at the same time, there will be two librarians assigned to podium duty throughout the entire program.
- And because we are deeply committed to excellence in customer service, the podium schedule will be given our highest priority. Librarians who are working “on podium” will not leave the podium and are not available for other tasks.
- When asking your question, please stay on your side of the podium. Under no circumstances should you enter the area behind the librarians.
- Do not ask questions of non-podium staff. Their job descriptions do not allow them to respond to conference-goer questions. This ensures quality service.
- As you know, funding for library conferences is always scarce. In an effort to preserve as many podium staff positions as possible, PLA has stopped providing paper handouts. The handout for this program, current as of six weeks ago, is available for download, but not in this meeting room.
- If you do not have access to a computer and you still want a copy of the handout for this program, you may place a hold, and we will notify you at your hotel as soon as a copy of the handout becomes available. For a popular program, this may take several weeks, or even months. Once you receive our notice, you will have 7 days to return to this meeting room and pick up the handout. For your convenience, we allow you to designate another meeting room as your pickup location.
- When returning to pick up your handout, be sure to check our web site for meeting room hours, which vary from day to day. No meeting room is open before 8:00am.
- Please be advised that, if you fail to pick up your handout within the 7-day hold period, you may be subject to a no-show fee. This policy is necessary to prevent abuse of the handout hold privilege.
- Those of you who had the foresight to print a handout prior to your visit to this meeting room will notice that the slides shown on the handout are not arranged chronologically as they will be presented, but according to a numerical PowerPoint classification system that was developed in the 19th Century. Arranging our handouts this way makes it much easier for the librarians to locate specific known slides when necessary.
- Conference-goers may locate any slide they desire by consulting our catalog. If you have trouble using our catalog, you may come up to the front and ask podium staff for assistance. Don't worry about interrupting us. That's why we're here...